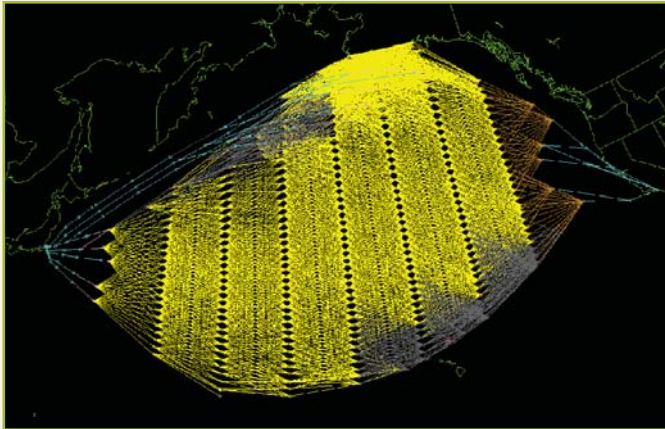


Information Technology Solutions

CSSI's approach to Information Technology (IT) services integrates recognized standards and best practices with a commitment to excellent service. We apply leading edge skills and the best tools in the business to deliver the kind of IT support that customers rely on and appreciate – responsive, effective, and reliable.



CSSI provides Full Software Development Life Cycle and Hardware support to the FAA's Dynamic Ocean Track System (DOTS) Plus program. This system provides critical oceanic air traffic planning management functions of track generation, track advisory, and traffic monitoring display over the North Atlantic and Pacific Oceans to meter arriving and departing international air traffic. DOTS Plus is also used for en route traffic monitoring at the Air Traffic Control System Command Center (ATCSCC) to manage international traffic flow into/out of the U.S.

CSSI developed three key air traffic management functions for DOTS Plus:

- ✦ Track Generation
- ✦ Track Advisory
- ✦ Traffic Monitor Display

DOTS Plus is operational at Anchorage, New York, and Oakland Oceanic Air Route Traffic Control Centers (ARTCCs), the ATCSCC and the William J. Hughes Technical Center.

CSSI satisfies our customer's needs by providing comprehensive services in the following areas:

Full Software Development Life Cycle (SDLC) Support

- ✦ Life cycle software engineering services
- ✦ Service Oriented Architecture (SOA) implementation

Enterprise Web Solutions

- ✦ Portal development and maintenance
- ✦ Collaboration environments
- ✦ Content management

Network Engineering and Management Operations

- ✦ Analyze and define requirements
- ✦ Develop and maintain reliable infrastructures

► Managed IT Services

- Repeatable, reliable IT services
- Service level agreements (SLAs)

► Help Desk Operations

- 24/7 response
- Telephone and web-based support

Analytical and Business Applications

- ✦ Requirements analysis and shortfall identification
- ✦ Business process analysis and automation

Information Assurance (IA)

- ✦ Securing the enterprise from prudent policies to safeguard device configurations